

PROVIDER ALERT

COVID-19 Testing

The Maryland Department of Health (MDH) has requested all Medicaid beneficiaries who wish to be tested for COVID-19 shall be tested, including those who are asymptomatic.

- CareFirst BlueCross BlueShield Community Health Plan Maryland (Medicaid MCO) and CareFirst BlueCross BlueShield Medicare Advantage (Medicare D-SNP) will be informing all its members to get tested for COVID-19.
- The communication will direct members to contact their PCP for COVID-19 testing.
- Provider offices equipped to provide COVID-19 specimen collection, should use our lab network.
- Provider offices not equipped to provide COVID-19 specimen collection, should direct members to COVID-19 testing locations in the state of Maryland, including locations that utilize electronic orders via CRISP.
- Some testing locations may require an order from a health care provider.

As your valued partner in serving your patients, we want to provide you with coronavirus resources to meet the COVID-19 testing needs of your patients.

For coronavirus resources on topics like clinical guidance, PPE, telehealth, CRISP, visit: https://www.medchi.org/Your-Resource/Public-Health/Coronavirus-Resource-Center

For coronavirus testing locations, Maryland COVID-19 data, contact tracing (covidLINK) visit:

https://coronavirus.maryland.gov/ https://crisphealth.org/guidance/providers/

The Centers for Disease Control and Prevention (CDC):

https://www.cdc.gov/coronavirus/2019-ncov/index.html https://www.cdc.gov/coronavirus/2019-ncov/lab/guidelines-clinical-specimens.html

For coronavirus information available to our members:

- CareFirst BlueCross BlueShield Community Health plan Maryland (Medicaid MCO) https://www.CareFirstchpmd.com
- CareFirst BlueCross BlueShield Medicare Advantage (Medicare D-SNP) https://www.CareFirst.com/MDdsnp

If you have any questions, please contact Provider Relations at 410-779-9359 or 800-730-8543 for additional explanation of guidance.

Thank you for being a valued provider

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